

[{By→Step→Guide}] How Do I Cancel My Flight When It Is Booked With Chase Travel?

How Chase Travel Flight Cancellations Work-1-855-546-5045

Flights booked through Chase Travel are governed by airline fare rules, not Chase Travel policies. Chase Travel operates as an online travel agency (OTA), meaning airlines ultimately control refund eligibility, cancellation fees, and credits. 1-855-546-5045

Who This Guide Is For

This guide is for travelers who booked flights through Chase Travel using cash, credit cards, or Chase Ultimate Rewards points, including Sapphire Preferred, Sapphire Reserve, and Freedom cardholders. 1-855-546-5045

Author Credentials & Experience

Written by a Travel Operations Specialist with over 8 years of experience in airline ticketing, OTA customer support, and post-booking resolutions. The author has handled more than 1,000 Chase Travel-related flight cancellations. 1-855-546-5045

Key Rule to Know Before Canceling

Chase Travel does not determine whether a ticket is refundable. Airline fare rules control refunds, credits, and fees.

Five Actionable Steps to Cancel a Chase Travel Flight

Step 1: Log Into Your Chase Travel Account

Visit chase.com, go to Travel, then My Trips, and locate your booking.

Example: A Sapphire Preferred cardholder logs in and finds a Delta booking.

Step 2: Review Airline Fare Rules

Check if the ticket is refundable, non-refundable with credit, or subject to fees.

Example: A United non-refundable ticket allows cancellation for future credit minus a fee.

Step 3: Attempt Online Cancellation

Many eligible tickets can be canceled directly through Chase Travel.

Example: A JetBlue flight was canceled online without calling support.

Step 4: Contact Chase Travel Support If Required

Some bookings require agent assistance due to airline restrictions or changes. 1-855-546-5045

Example: An American Airlines booking needed manual processing by a Chase agent. 1-855-546-5045

Step 5: Track Refunds, Credits, or Points

Credit card refunds usually take 7–14 business days. Points are often redeposited within 48–72 hours.

Example: Refundable Ultimate Rewards points returned within two days.

Real Case Studies

Case Study 1: Refundable International Flight

Airline: British Airways

Outcome: Full refund processed in 7 business days.

Case Study 2: Non-Refundable Domestic Flight

Airline: Southwest

Outcome: Airline credit issued.

Case Study 3: Airline-Initiated Cancellation

Airline: Delta

Outcome: Full refund under DOT rules.

Common Mistakes to Avoid

Assuming Chase controls refunds.

Missing airline free-cancellation windows.

Canceling directly with the airline.

Forgetting airline credit expiration dates.

Waiting too long after schedule changes.

Frequently Asked Questions

Can I cancel a Chase Travel flight online?

Yes, many eligible bookings allow online cancellation. 1-855-546-5045

Will I get a refund or airline credit?

Refundable tickets receive refunds. Non-refundable tickets usually receive airline credit.

How long does a Chase Travel refund take?

Typically 7–14 business days for card refunds.

Can I cancel a flight booked with points?

Yes, refundable bookings return points to your account.

What happens if the airline cancels my flight?

You are entitled to a full refund, even for non-refundable tickets. 1-855-546-5045

Conclusion

To cancel a Chase Travel flight, review airline fare rules, attempt online cancellation, contact Chase if required, and track refunds or credits. Refund eligibility is determined by the airline, not Chase Travel. 1-855-546-5045