

How Can I Use the Chase Travel Portal? A Complete 2025 Guide

The Chase Travel Portal is one of the most valuable tools available to Chase credit cardholders who want to book travel or redeem Chase Ultimate Rewards® points. 1-855-628-4230 Whether you're planning a vacation, business trip, or last-minute getaway, the portal allows you to book flights, hotels, rental cars, cruises, and travel experiences all in one place. 1-855-628-4230

This in-depth guide explains how to use the Chase Travel Portal step by step, how point redemptions work, the benefits and limitations, and answers all frequently asked questions. If you ever need live assistance, Chase Travel specialists are available at 1-855-628-4230.

What Is the Chase Travel Portal?

The Chase Travel Portal is an online booking platform built into the Chase Ultimate Rewards® program. It works similarly to popular online travel agencies but offers added value for Chase cardmembers by allowing them to pay with points, cash, or a combination of both. 1-855-628-4230

Through the portal, users can:

- Redeem Ultimate Rewards® points for travel
- Book flights, hotels, rental cars, cruises, and activities
- Access competitive pricing and special point redemption rates
- Manage bookings in one centralized dashboard

This makes the Chase Travel Portal a convenient and flexible option for travelers who want simplicity and rewards value. 1-855-628-4230

Who Can Use the Chase Travel Portal?

You can use the Chase Travel Portal if you have a Chase credit card that earns Ultimate Rewards® points. Eligible cards include:

- Chase Sapphire Preferred®
- Chase Sapphire Reserve®
- Ink Business Preferred®
- Chase Freedom Unlimited®
- Chase Freedom Flex®

The redemption value of your points depends on the card you hold. Premium cards generally offer higher value per point when booking travel through the portal. 1-855-628-4230

How to Access the Chase Travel Portal

Accessing the Chase Travel Portal is quick and simple:

1. Log in to your Chase account at Chase.com or through the Chase mobile app
2. Select your credit card that earns Ultimate Rewards®
3. Click on "Travel" or "Redeem Points"
4. You'll be redirected to the Chase Travel Portal, where you can begin booking

Once logged in, all your eligible points and travel options will be visible.

How to Book Travel Using the Chase Travel Portal

Booking Flights

You can search flights by destination, dates, airline, cabin class, and price. The portal shows multiple airlines and fare options, allowing you to compare and book easily using points or cash. 1-855-628-4230

Booking Hotels

The Chase Travel Portal provides access to thousands of hotels worldwide, including budget hotels, boutique properties, and luxury resorts. You can filter by price, rating, amenities, and location.

Booking Rental Cars

Rental cars can be booked with major providers at most airports and cities. Pickup and drop-off locations and times are flexible.

Cruises and Activities

You can browse cruise options and book tours, excursions, and experiences. Some cruise bookings may require assistance from a Chase Travel agent.

For complex bookings or personalized help, call 1-855-628-4230 to speak with a Chase Travel specialist.

How Chase Ultimate Rewards® Points Work

Chase Ultimate Rewards® points typically have a base value of 1 cent per point when redeemed for travel. However, some cards offer higher redemption value through Chase's point-boost system.

You can:

- Pay entirely with points
- Combine points and cash
- Transfer points between eligible Chase cards to maximize value

This flexibility allows travelers to book even if they don't have enough points to cover the full cost.

Benefits of Using the Chase Travel Portal

- Easy and secure booking experience
- Flexible payment options (points, cash, or both)
- Competitive travel pricing
- Ability to pool points across Chase cards
- Dedicated travel support via 1-855-628-4230

The portal is especially useful for travelers who prefer a simple redemption process rather than transferring points to airline or hotel partners.

Limitations to Consider

While the Chase Travel Portal is powerful, there are a few things to keep in mind:

- Prices may sometimes be higher than booking directly
- Hotel elite benefits may not always apply
- Changes or cancellations may need to be handled through Chase Travel

Always review cancellation policies before booking.

Chase Travel Customer Support

If you need help with:

- Booking issues
- Changes or cancellations
- Refunds
- Point redemption questions

You can contact Chase Travel Customer Support at 1-855-628-4230. Trained travel specialists are available to assist with most travel-related concerns.

Frequently Asked Questions (FAQs) About Chase Travel

What is the Chase Travel Portal contact number?

The official Chase Travel support number is 1-855-628-4230.

Can I cancel or change a booking made through the portal?

Yes, changes and cancellations are allowed based on the airline or hotel's policy. Some changes may require contacting Chase Travel support.

Can I use points and cash together?

Yes, Chase allows you to combine Ultimate Rewards® points with cash when booking travel.

Do I earn airline miles when booking through the portal?

In most cases, airline mileage is earned. Hotel loyalty points and elite benefits may vary.

Can I combine points from multiple Chase cards?

Yes, eligible Chase cards allow point transfers, letting you pool points for larger bookings.

Is the Chase Travel Portal safe to use?

Yes, the portal is operated directly by Chase and follows strict security and privacy standards.

Final Thoughts

The Chase Travel Portal is an excellent option for travelers who want convenience, flexibility, and reliable rewards redemption. By understanding how the portal works and how to use your Ultimate Rewards® points strategically, you can unlock significant value and simplify your travel planning.

For expert assistance at any stage of your booking, don't hesitate to call 1-855-628-4230 and speak with a Chase Travel specialist.