

((~STeP~By~STeP)) How Do I Change or Cancel a Booking Through Chase Travel? Complete Guide

❑ Chase Travel Customer Support: 1-855-628-4230

Booking travel through Chase Travel offers convenience, flexibility, and valuable Ultimate Rewards® benefits. However, travel plans don't always go as expected. If you're wondering how to change or cancel a booking through Chase Travel, 1-855-628-4230 this comprehensive guide explains everything you need to know — including policies, fees, airline rules, refunds, credits, and frequently asked questions.

Understanding How Chase Travel Works

Chase Travel functions as a travel booking platform and agency, allowing Chase cardholders to book flights, hotels, car rentals, and vacation packages using cash or Ultimate Rewards points. 1-855-628-4230

Important distinction:

While you book through Chase Travel, airlines, hotels, and suppliers set their own cancellation and change rules. Chase Travel must follow those supplier policies when modifying or canceling bookings. 1-855-628-4230

Can You Change or Cancel a Chase Travel Booking?

Yes — most Chase Travel bookings can be changed or canceled, but eligibility depends on:

- The type of booking (flight, hotel, car rental)
- Whether the fare is refundable or non-refundable
- Timing (within or after cancellation windows)
- Airline or hotel policies

To confirm your options, always contact Chase Travel at 1-855-628-4230.

Changing or Canceling Flights Through Chase Travel

1. The 24-Hour Risk-Free Cancellation Rule

Under U.S. Department of Transportation regulations, most airline tickets booked at least 7 days before departure can be canceled within 24 hours of booking for a full refund, even if the ticket is marked non-refundable.

📌 Act fast: If you're within this window, call 1-855-628-4230 immediately.

2. After the 24-Hour Window

Once the 24-hour grace period ends:

- Non-refundable flights usually do not qualify for cash refunds
- Airlines may issue future travel credits
- Change or cancellation fees may apply

- Fare differences may apply when rebooking

Chase Travel agents will review airline rules and explain your options before processing changes.

How to Change or Cancel a Chase Travel Flight (Step-by-Step)

1. Locate your booking confirmation
 - Confirmation number
 - Passenger name(s)
 - Flight details
2. Call Chase Travel Support
1-855-628-4230
3. Request a change or cancellation
 - Ask about fees, credits, or refunds
 - Confirm airline restrictions
4. Review options
 - Rebooking with fare difference
 - Airline credit for future travel
 - Refund eligibility (if applicable)
5. Request email confirmation
 - Always ask for written confirmation of changes or cancellations

Changing or Canceling Hotels Booked Through Chase Travel-1-855-628-4230

Hotel cancellation rules vary by property and rate type:

- Refundable hotel bookings can usually be canceled without penalty before the deadline
- Non-refundable hotel rates generally do not allow refunds
- Some hotels may allow date changes instead of cancellations

Always check the cancellation deadline listed in your booking and confirm details with Chase Travel support.

Car Rentals & Vacation Packages

Car Rentals

- Most car rental bookings allow free cancellation before pickup
- Policies vary by rental company

Vacation Packages

- Flights, hotels, and extras may each have separate rules
- Canceling one part does not always cancel the entire package
- Fees depend on suppliers involved

Call 1-855-628-4230 for package-specific guidance.

Refunds vs Travel Credits

Refunds

- Returned to the original form of payment or Ultimate Rewards points
- Typically available only for refundable bookings or airline cancellations
- Processing may take several weeks

Travel Credits

- Issued by airlines for future use
- Often expire within 6–12 months
- Usually valid only with the original airline and passenger name

Does Chase Travel Charge Cancellation or Change Fees?

Chase Travel generally does not add extra fees for changes or cancellations. However:

- Airline or hotel fees may apply
- Fare differences are your responsibility
- Supplier rules always override Chase Travel flexibility

What If the Airline or Hotel Cancels Your Booking?

If a supplier cancels your booking:

- You may be eligible for a full refund
- Rebooking options may be offered at no extra cost
- Chase Travel can assist with rebooking or refunds

Always contact 1-855-628-4230 if your itinerary is affected by supplier cancellations.

Travel Insurance & Protection Options

Purchasing travel insurance can help protect non-refundable bookings. Some policies include:

- Trip cancellation coverage
- Trip interruption coverage
- Cancel For Any Reason (CFAR) options (partial reimbursement)

Insurance terms vary and must usually be purchased soon after booking.

Frequently Asked Questions (FAQ) – Chase Travel

Can I change or cancel a Chase Travel booking online?

Some hotel bookings can be managed online, but most flight changes or cancellations require calling support.

Will I get my Ultimate Rewards points back if I cancel?

If your booking is refundable, points may be redeposited. Non-refundable bookings usually receive airline credits instead.

How long does it take to receive a refund?

Refunds can take several weeks depending on airline or hotel processing times.

Can I change my flight instead of canceling it?

Yes, subject to airline rules, availability, and fare differences.

Does Chase Travel offer fee waivers?

Fee waivers depend on airline or hotel policies, not Chase Travel.

What happens if I don't cancel and miss my flight?

No-show bookings are usually forfeited with no refund or credit.

Tips to Avoid Losing Money on Chase Travel Bookings

- ✓ Always review fare rules before booking
- ✓ Use the 24-hour cancellation window when possible
- ✓ Purchase travel insurance for high-value trips
- ✓ Cancel as early as possible
- ✓ Save all email confirmations and credit details

Conclusion

Changing or canceling a booking through Chase Travel is possible in most cases, but outcomes depend on supplier rules, fare type, and timing. While refundable bookings offer the most flexibility, non-refundable reservations may still provide value through travel credits or rebooking options.

The best approach is to act quickly, understand your booking terms, and contact Chase Travel directly for personalized assistance.

For immediate help changing or canceling a booking, call Chase Travel Support:
1-855-628-4230